



Career Opportunities

GENERAL MANAGER

GPO

(Maternity Leave Cover)

Shannon Heritage's mission is 'to develop, manage and operate a commercially sustainable portfolio and related activities by providing experiences to international standards'. The company recognises the need to achieve a balance between its custodial/curatorial role and the need to operate in a commercial environment. Our vision is to be recognised as Ireland's leading operator and developer of tourist attractions, with an overall strategy to attract 1 million more visitors annually by developing compelling tourist experiences, transforming performance and growing tourism across our owned and managed sites

Shannon Heritage DAC now wishes to recruit for the position as General Manager – GPO Witness History

The Role & Responsibilities:

- Managing all staff employed in various areas and activities throughout the Visitor Centre..
- Driving forward growth in the number of visitors and enhance the commercial success of the attraction whilst at the same time protect the important heritage assets of this nationally important attraction.
- Managing the attraction in a way that optimizes its integration with Dublin City Centre and wider area.
- Ensure an excellent level of visitor care and enjoyment is delivered at all times
- Increase visitor numbers ensuring that the visitor's experience is always optimized.
- Manage the GPO Witness History in a commercially successful way that promotes the sustainability of the attraction in the long run.
- Safeguard, preserve and promote the Attraction as an important National Heritage site.
- The person will ensure that all areas of Repairs and Maintenance are fully carried out and liaise with the Maintenance Manager to plan and execute all responsibilities.
- Responsible for ensuring all aspects of the Company Safety Statement are being maintained at the attraction.
- Manage tight financial budgets ensuring all financial matters are properly managed and liaise closely on this area with the Finance Department at Bunratty.
- Work closely with the Sales and Marketing team to fully promote the attraction and maximize activities and visitor numbers.
- Managing all events held at the attraction as well as identifying new events suitable for the GPO Witness History.

The Person

The successful candidate will therefore:

- Be well versed and have proven ability in general management.
- Be very experienced in managing people.
- Have proven leadership & interpersonal skills and be able to communicate effectively with the visitors, the public, management and a diverse workforce.
- Have an energetic, flexible & resourceful approach.
- Experience in working within tourism / heritage attractions is desirable.
- Experience in managing budgets and achieving financial targets is essential.
- Be an excellent team player.



Career Opportunities

- Be creative in improving the visitor experience at the GPO

Applications in the form of a current CV, to the HR Manager, Shannon Heritage, Bunratty Castle & Folk Park, Bunratty, Co. Clare, alternatively email hr@shannonheritage.com, to arrive on or before 5pm on Friday 1st March 2019